



# LIVING ROOM

## PROPERTY MANAGEMENT

### GARBAGE

Independent garbage companies are assigned specific residential areas.

Don't know who your garbage hauler is? To find out, call us at 503-823-7202 or email us at [wasteinfo@ci.portland.or.us](mailto:wasteinfo@ci.portland.or.us). Or, you can click on this link to Metro Recycling Information's Who's My Hauler? web page where you can enter your address to get the name and phone number of the hauler that serves that residence.

Your garbage hauler is responsible for the collection of your garbage, recycling, and yard debris. Their office staff can answer any questions you may have regarding your service.

If your garbage, recycling, or yard debris is missed, call your hauler's office as soon as possible. If you don't know who your hauler is, look on your latest garbage bill for their name and phone number; or, contact us at 503-823- 7202.

Basic Service: In Portland, Garbage collection occurs every other week while recycling collection occurs weekly; yard debris collection is every week, year around.

Billing: Most haulers bill their customers every other month. The City Council annually reviews and sets the rate for garbage, recycling, and yard debris collection.

Questions: If you have a question or a problem with your service or bill, first call your hauler directly.

If you don't know who your hauler is, or if your hauler doesn't answer your question or concern to your satisfaction, please contact us at 503-823-7202 or email us at [wasteinfo@ci.portland.or.us](mailto:wasteinfo@ci.portland.or.us)

### RECYCLING SERVICES

When you sign up for weekly or once-a-month garbage service, weekly curbside recycling collection is included. Recycling is always picked up the same day of the week as your garbage.

The City provides two yellow recycling bins to each garbage and recycling customer. If you don't have them, be sure to call your hauler. They'll deliver them to you at no extra charge.

Your garbage hauler is responsible for collecting your recycling and their office staff will be glad to answer your recycling questions. If your recycling is missed, call your hauler's office as soon as possible.

For information on recycling items that are not recyclable at the curbside, contact Metro Recycling Information at 503-234- 3000 or click Metro Recycling Information website.

## YARD DEBRIS SERVICE

You receive every-other-week yard debris collection when you sign up for weekly or monthly garbage service from a garbage hauler.

Your rate includes the collection of one 32-gallon can or one 30-gallon kraft paper yard debris bag or one bundle on your yard debris collection day. You will be charged \$1.50 for each additional can or bag or bundle you put out for collection.

Call your garbage hauler if you do not have a yard debris pickup calendar, if you are not sure about your pickup day or week, or if you need a yard debris sticker for your container.

One-year-subscriptions for 60 or 90 gallon yard debris rollcarts are available through your garbage hauler.

Your garbage hauler is responsible for your yard debris being picked up. If your yard debris pickup is missed or your container is left with an overweight notice, call your garbage company as soon as possible.

